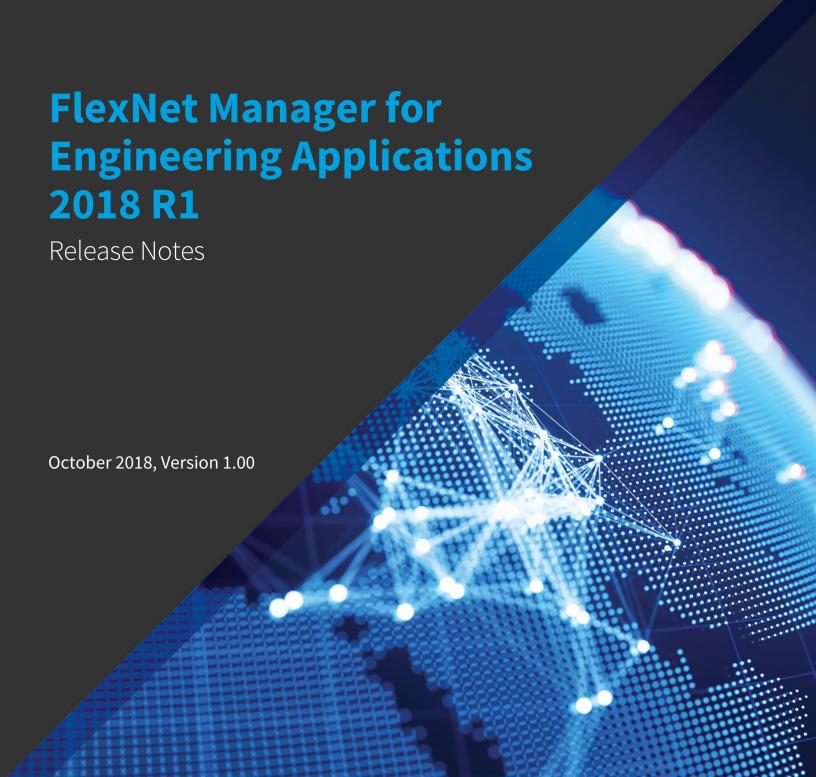
# FLEXera



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**Note** • These release notes are not cumulative. If you are upgrading from a release other than the most recent release, consult the release notes that accompany the intermediate releases. You can access the release notes archive from the Documentation section of the Flexera Customer Community Center: https://flexeracommunity.force.com/customer.

**Updates:** The latest publication of the Release Notes can be accessed here: https://flexera-esd.flexnetoperations.com/flexnet/operations/ WebContent?fileID=FlexNetManagerEngineeringApplications\_2018R1\_ReleaseNotes

## Introduction

FlexNet Manager for Engineering Applications enables enterprises to gain a greater understanding of how software licenses are being used globally, by providing the information needed to centralize and accurately report on license usage. This results in reduced software expenses, increased employee productivity, reduced administrative costs, and improved compliance with software license contracts.

## **New Features**

FlexNet Manager for Engineering Applications 2018 R1 includes the following new features:

- Upgrade from FlexNet Report Designer to Flexera Analytics
- Support for Windows Server 2016
- Support for Microsoft SQL Server 2016



**Important** • FlexNet Manager for Engineering Applications Foundation Edition does not include Flexera Analytics.

# Upgrade from FlexNet Report Designer to Flexera Analytics

In this release FlexNet Report Designer has been upgraded and renamed to Flexera Analytics. Flexera Analytics provides a new interactive reporting tool for concurrent license management. A simple and efficient interface delivers an 'at a glance' view of your managed environment, with the ability to explore your data and give you the insight you need to manage your concurrent licenses.

Core skills developed in FlexNet Report Designer will be either directly or easily applicable in Flexera Analytics.

## Support for Windows Server 2016

Windows Server support has been extended to include Windows Server 2016 for all components of FlexNet Manager for Engineering Applications 2018 R1.

## Support for Microsoft SQL Server 2016

Microsoft SQL Server support has been extended to include Microsoft SQL Server 2016, for use as a database in FlexNet Manager for Engineering Applications 2018 R1 and Flexera Analytics 2018 R1.

# **Upgrade Procedures**

Upgrading to FlexNet Manager for Engineering Applications 2018 R1 requires that you start with FlexNet Manager for Engineering Applications 15.3 or later.

You can install FlexNet Manager for Engineering Applications 2018 R1 as an upgrade using your existing hardware. However, for optimal performance, use the specifications described in the section, System Requirements, on page 4.

See the FlexNet Manager for Engineering Applications 2018 R1 Installation Guide for upgrade instructions.



**Note** • Please contact Flexera Support if you need to upgrade from a version of FlexNet Manager for Engineering Applications that is earlier than 15.3.

## Resolved Issues

The following issues were resolved in the FlexNet Manager for Engineering Applications 2018 R1 release.

Issue Number	Description	
IOJ-1719457	Incremental Aggregation fails due to conflict on RPTDW_DIM_TIME.ID. The "Aggregating" status of the report logs persists.	
IOJ-1735158	When adding a triad, the Port@Host value reflects the master server on all 3 legs and not the individual leg servers, preventing the servers from communicating with each other correctly.	
IOJ-1843840	When running the Token capability reports from within the Report Designer package, there is no data displayed when these reports are filtered by month.	
IOJ-1849769	Java.exe for Admin component consumes all memory over time, causing the UI to become unresponsive.	
IOJ-1857021	Cannot configure flexnet service to run as a specific user and start automatically.	
IOJ-1858908	Multiple instances of "flexnet stop" command result in corruption of imported certificates and ungraceful stoppage.	
IOJ-1864990	Supportability logs to collect system and environmental data for use by support and engineering were removed in 2016 R2 release.	
IOJ-1867387	Log output displays incorrect information when a timestamp parsing failure occurs.	
IOJ-1868504	Microsoft SQL Server and Oracle database performance is affected by multiple logons and logoffs per second.	

Issue Number	Description
IOJ-1872128	Provided 'DummyCert' uses the MD5 signature instead of SHA or SHA256, causing insufficient transport layer protection.
IOJ-1872128	Product Usage Statistics and Feature Usage Statistics reports - Denial Chart needs X-Axis sorted.
IOJ-1886666	Connection between Cognos and FlexNet Manager for Engineering Applications through SSL fails.

# **Enhancements**

The following customer-requested enhancements are available in FlexNet Manager for Engineering Applications 2018 R1.

Issue Number	Description
IOJ-1862769	Ability to refresh status for DSLS license servers in different time and time formats zone.
IOJ-1862437	Add support for the changed file format introduced in FlexNet Publisher 2016 R2 SP2 (11.14.1.2).

# **System Requirements**

To install and configure FlexNet Manager for Engineering Applications 2018 R1, you need a basic understanding of the system environment. The following sections describe the specific requirements.



Important • For upgrade installations, you can install FlexNet Manager for Engineering Applications 2018 R1 using your existing hardware. However, for optimal performance, use the specifications described in this section.

## **CPU Cores**

FlexNet Manager for Engineering Applications 2018 R1 has the following minimum CPU-core requirements. These are separate requirements for each machine.

Server machine	Minimum CPU core requirement
Admin	8-core CPU
Reporting	8-core CPU

### Servers

Determine the number of required servers based on the following:

- FlexNet Manager for Engineering Applications has two servers (Admin and Reporting). These two servers should be installed on physically separate machines—the servers should not share the same hardware.
- It is recommended that you have a dedicated database server for each FlexNet Manager for Engineering Applications server (one database server for Admin and one database server for Reporting).
  - The database server machines should not be shared with FlexNet Manager for Engineering Applications servers.
  - They should be on physically separate hardware from the FlexNet Manager for Engineering Applications servers.

### **RAM**

RAM requirements and recommendations for each component include the following.

Component	RAM requirement
FlexNet Manager for Engineering Applications 2018 R1 Admin server	<ul><li>8 GB (64-bit JVM) is required</li><li>16 GB is recommended</li></ul>
FlexNet Manager for Engineering Applications 2018 R1 Reporting server	16 GB
	<b>High-load</b> : For organizations with a heavy reporting load, it is recommended that the Reporting server run on a 64-bit server with 32 GB RAM.
Database servers	16 GB for Admin server
	• 16 GB for Reporting server
Flexera Analytics 2018 R1	16 GB

## Hard Drive Space

Hard-drive-space requirements for FlexNet Manager for Engineering Applications components and database servers depend on the volume of reporting data.

## FlexNet Manager for Engineering Applications and Flexera **Analytics**

These are the minimum requirements for hard-drive space.

FlexNet Manager for Engineering Applications Admin server—1 GB

- FlexNet Manager for Engineering Applications Reporting server—1 GB
- Flexera Analytics—5 GB
- Data directory—The required space depends upon the volume of report data.
  - If you know the approximate volume of your organization's report data, Flexera recommends the following calculation to help you determine the required hard drive space:
    - (1 × total size of all report log files) + (2 x size of report output)
  - If you do not know the approximate volume of your organization's report data, 100 GB is the recommended minimum size.

### **Database Servers**

These are the minimum requirements for hard-drive space.



**Note** • Refer to system requirements from your database vendor and the database-specific appendices in the FlexNet Manager for Engineering Applications 2018 R1 Installation Guide for memory and space recommendations for the machines that hosts the databases.

- FlexNet Manager for Engineering Applications Admin database—20 GB
- FlexNet Manager for Engineering Applications Reporting database—The required space depends upon the volume of report data and whether your organization uses Flexera Analytics.
  - If you are using only Classic reporting:
    - If you know the approximate volume of your organization's report data, Flexera recommends the following calculation to help you determine the required hard drive space:
      - 4 × total size of all report log files
    - If you do not know the approximate volume of your organization's report data, 500 GB is the recommended minimum size.
  - If you are using Flexera Analytics:
    - If you know the approximate volume of your organization's report data, Flexera recommends the following calculation to help you determine the required hard drive space:
      - 8 × total size of all report log files
    - If you do not know the approximate volume of your organization's report data, 1 TB is the recommended minimum size.
    - Regardless of the report-data volume, the minimum hard-drive requirement for the Cognos content store is 150 MB.



**Tip** • Aggregated data for serving Flexera Analytics reports require additional database hard-drive space. The required hard-drive space depends upon the number of organizational structures and your enterprise's use of Investment Planner functionality. You can manage this space requirement according to your business needs and can reduce it by defining a Usage Data Retention policy

using the **Usage Data Maintenance** screen (available under the **Reporting** tab in the FlexNet Manager for Engineering Applications user interface).

## Web Browsers

Connect to FlexNet Manager for Engineering Applications using the latest version of one of the following supported Web browsers:

- Google Chrome
- Mozilla Firefox
- Microsoft Internet Explorer



**Note** • Ensure that Microsoft Internet Explorer is not configured to display FlexNet Manager for Engineering Applications in compatibility view. To check this:

- From within the browser window, click Tools, then click **Compatibility View settings**.
- 2. In the Compatibility View Settings dialog, ensure that the FlexNet Manager for Engineering Applications Admin website is not listed in the Websites you've added to Compatibility View
- 3. Clear the **Display intranet sites in Compatibility View** check box.
- 4. Click Close.

## Web Servers (for Flexera Analytics 2018 R1)

Historically, FlexNet Report Designer used third party web servers.

Flexera Analytics 2018 R1, however, uses a built-in web server. Third party web servers are therefore not required.

# Supported Operating Systems for Different Configurations

FlexNet Manager for Engineering Applications 2018 R1 is compatible with the following operating systems, depending on the FlexNet Manager for Engineering Applications configuration your enterprise deploys. Two FlexNet Manager for Engineering Applications configurations are supported—FlexNet Manager for Engineering Applications with Flexera Analytics 2018 R1 and FlexNet Manager for Engineering Applications without Flexera Analytics 2018 R1.

FlexNet Manager for Engineering Applications 2018 R1 and Flexera Analytics 2018 R1 are only supported for operation with the operating systems listed below. Consult the appropriate third-party documentation for installation and usage information. Flexera assumes that you have an in-depth understanding of your system environment and the operation of these operating systems prior to installing FlexNet Manager for Engineering Applications 2018 R1 and/or Flexera Analytics 2018 R1.

See the section, Supported Databases, for a list of the databases supported for use with both FlexNet Manager for Engineering Applications 2018 R1 and Flexera Analytics 2018 R1.

# FlexNet Manager for Engineering Applications with Flexera Analytics 2018 R1



**Important** • FlexNet Manager for Engineering Applications 2018 R1 requires Flexera Analytics 2018 R1, if you want to use Flexera Analytics functionality.

This configuration includes the core FlexNet Manager for Engineering Applications components (Admin and Reporting), as well as Flexera Analytics.

- You can install the FlexNet Manager for Engineering Applications components (Admin and Reporting) to physically separate machines running any of the supported operating systems listed in the section, Supported Operating Systems Not Using Flexera Analytics 2018 R1.
- You must install Flexera Analytics 2018 R1 to a system running one of the supported Microsoft Windows or Linux versions. See the following section, Supported and Compatible Operating-System Versions Using Flexera Analytics 2018 R1.

### Supported and Compatible Operating-System Versions Using Flexera Analytics 2018 R1

Flexera Analytics 2018 R1 is supported for use on the listed Microsoft Windows and Red Hat Enterprise Linux (RHEL) versions.

With regard to the use of Flexera Analytics, Flexera distinguishes between supported and compatible operating systems.

- Supported operating systems are those which are currently tested by Flexera.
- Compatible operating systems are based on limited testing by Flexera, or on compatibility statements from Flexera partners and/or third-party vendors.

#### Supported Microsoft Windows Versions

Flexera Analytics 2018 R1 is supported for use with the following versions of Microsoft Windows:

- Microsoft Windows Server 2016
- Microsoft Windows Server 2012 R2 (Standard and Datacenter editions)
- Microsoft Windows Server 2012 (Standard and Datacenter editions)

#### **Compatible Microsoft Windows Versions**

Flexera Analytics 2018 R1 is compatible for use with the versions of Microsoft Windows listed on the **Detailed System Requirements** page for Cognos Analytics 11.0.11:

https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/ softwareRegsForProduct?deliverableId=87ECD4B031EF11E8B9DA1016CAD92E2B&osPlatform=Windows

#### Supported Linux Versions

Supported operating systems are those which are currently tested by Flexera.

Flexera Analytics 2018 R1 is supported for use with the following versions of Linux:

- Red Hat Enterprise Linux 7.x (x86\_64) (with required patches)
- Red Hat Enterprise Linux 6.x (x86\_64) (with required patches)

#### **Compatible Linux Versions**

Flexera Analytics 2018 R1 is compatible for use with the versions of Linux listed on the Detailed System **Requirements** page for Cognos Analytics 11.0.11:

https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/ softwareRegsForProduct?deliverableId=87ECD4B031EF11E8B9DA1016CAD92E2B&osPlatform=Linux

## FlexNet Manager for Engineering Applications without Flexera Analytics 2018 R1

This configuration includes only the core FlexNet Manager for Engineering Applications components— FlexNet Manager for Engineering Applications Admin and FlexNet Manager for Engineering Applications Reporting. It does not include FlexNet Report Designer.

### Supported Operating Systems Not Using Flexera Analytics 2018 **R1**

When deploying only the FlexNet Manager for Engineering Applications core components, without Flexera Analytics, the supported operating systems are Microsoft Windows and Red Hat Enterprise Linux.

#### Microsoft Windows

- Microsoft Windows Server 2016
- Microsoft Windows Server 2012 R2 (Standard and Datacenter editions)
- Microsoft Windows Server 2012 (Standard and Datacenter editions)

#### Linux

- Red Hat Enterprise Linux 7.x (x86\_64) (with required patches)
- Red Hat Enterprise Linux 6.x (x86 64) (with required patches)

## Supported Databases

The following databases and versions are supported for use with the FlexNet Manager for Engineering Applications 2018 R1 components (Admin and Reporting), and with Flexera Analytics 2018 R1.

FlexNet Manager for Engineering Applications 2018 R1 and Flexera Analytics 2018 R1 are not supported for operation with other versions of these databases. Consult the appropriate third-party documentation for installation and usage information. Flexera assumes that you have an in-depth understanding of your system environment and the operation of these databases prior to installing FlexNet Manager for Engineering Applications 2018 R1 and/or Flexera Analytics 2018 R1.

If your enterprise plans to use database partitioning and data compression, note the database versions that are required to support partitioning.

#### **Supported Versions for Use Without Partitioning and Data Compression**

Database	Version	Edition
Microsoft SQL Server	2016	Standard     Enterprise
		Enterprise
	2014	Standard
		Enterprise
	2012	• Standard
		• Enterprise
Oracle	12c Release 1	Standard
		• Enterprise

#### **Supported Versions for Use With Partitioning and Data Compression**

Database	Version	Edition
Microsoft SQL Server	2016	Enterprise only
	2014	Enterprise only
	2012	Enterprise only
Oracle	12c Release 1	<ul><li>Standard</li><li>Enterprise</li></ul>



Important • It is strongly recommended that you check with your organization's IT department to determine whether use of these database features will result in an additional cost.

## Virtualization Support

FlexNet Manager for Engineering Applications is supported for use with virtualization technologies. Consult your vendor's website to confirm that the operating system compatibility corresponds with the supported operating systems for FlexNet Manager for Engineering Applications.

See the section, Supported Operating Systems for Different Configurations, for information.

# Supported FlexNet Publisher License Servers

FlexNet Manager for Engineering Applications 2018 R1 supports the following FlexNet Publisher license servers:

- FlexNet Publisher 11.0 through FlexNet Publisher 11.16.1
- FlexNet Publisher 10.0 through FlexNet Publisher 10.8.10
- FlexNet Publisher 9.2

# Supported FlexNet Agents

FlexNet Manager for Engineering Applications 2018 R1 is supported for use with the following FlexNet Agent versions:

- FlexNet Agent 5.5 and later. FlexNet Agent 5.5 (or later) is recommended, to ensure compatibility with the broadest range of FlexNet Publisher versions.
- FlexNet Agent 4.x. The most recent FlexNet Agent 4.x release is recommended, to ensure compatibility with the broadest range of FlexNet Publisher versions.



**Important** • Due to the re-architecture of communications introduced with FlexNet Agent 5 and FlexNet Manager for Engineering Applications 15.2, Flexera does not support environments where both FlexNet Agent 4.x and FlexNet Agent 5.x are deployed. A mixed deployment can lead to database-locking issues.

# Supported Flexera Analytics Version

FlexNet Manager for Engineering Applications 2018 R1 is supported for use only with Flexera Analytics 2018 R1. If your organization uses Flexera Analytics and you have an earlier version of FlexNet Report Designer deployed, you will need to upgrade to Flexera Analytics 2018 R1.



**Important** • FlexNet Manager for Engineering Applications Foundation Edition does not include Flexera Analytics.

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